Reimagining assessment beyond restrictions and surveillance

Phillip (Phill) Dawson

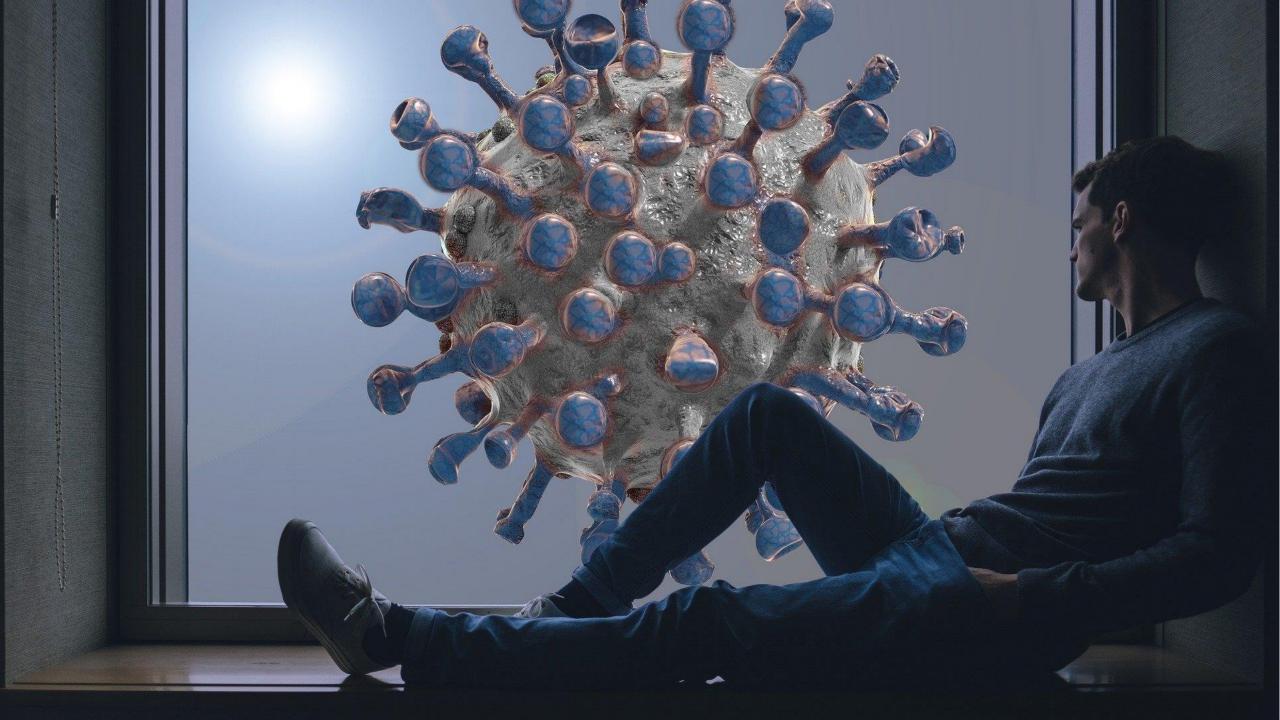
Centre for Research in Assessment and Digital Learning (CRADLE)

Deakin University, Melbourne, Australia











5 things to take from this presentation

- 1: Assessment is the site of mass suspicionless surveillance
- 2: Assessment is also the site of mass restriction
- 3: We need to balance academic integrity and assessment security
- 4: We are at a critical juncture where we can reimagine assessment
- 5: Let's make our restrictions authentic and minimize our surveillance

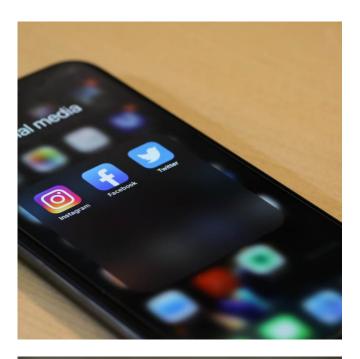




Online learning good practice TEQSA

STRATEGIES FOR USING ONLINE INVIGILATED EXAMS

Author: Associate Professor Phillip Dawson, Deakin University





Scan and solve math problems

Algebra Assignment

1. Solve the linear equation

(i)
$$\frac{(2x-3)}{5} + \frac{(4x-1)}{10} = 1$$

2. Solve the quadratic formula

$$5x^2 + 3x - 9 = 0$$

$$\frac{(2x-3)}{5} + \frac{(4x-1)}{10} = 1$$

Solve for x

$$x = \frac{17}{8} = 2\frac{1}{8} = 2.125$$



Steps for Solving Linear Equation

Get step-by-step solution



We need to balance academic integrity and assessment security

- Academic integrity is positive, educative and values-based
- Assessment security is adversarial, punitive and evidence-based
- In tension, but not a dichotomy







Fundamental values of academic integrity

- Honesty
- Trust
- Fairness
- Respect
- Responsibility
- Courage

Assessment security:

"measures taken to harden assessment against attempts to cheat. This includes approaches to detect and evidence attempts to cheat, as well as measures to make cheating more difficult."

(Dawson, 2021)

Addressing cheating requires...

Academic Integrity

- Trusting
- Educative
- Proactive

Think 'crime prevention'

It's a balance, not a dichotomy

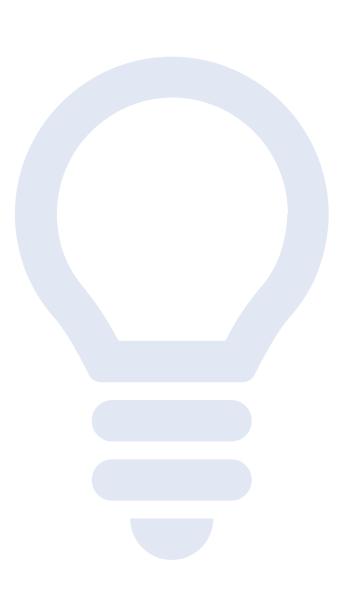
Assessment security

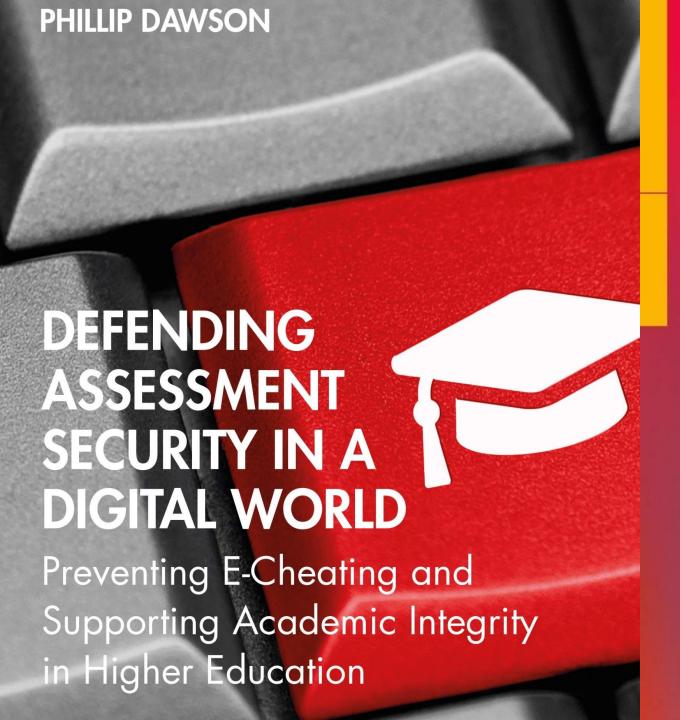
- Detecting
- Punitive
- Proactive or reactive

'policing' or 'surveillance'



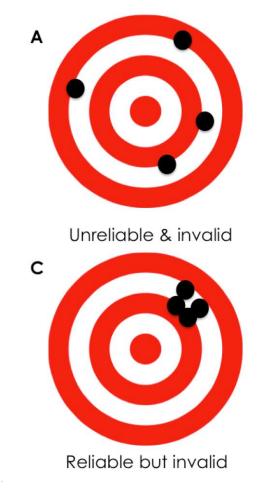
7 suggestions for reimagining

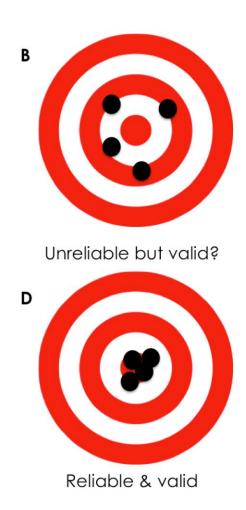




Margaret Bearman · Phillip Dawson Rola Ajjawi · Joanna Tai David Boud *Editors*

Re-imagining University Assessment in a Digital World





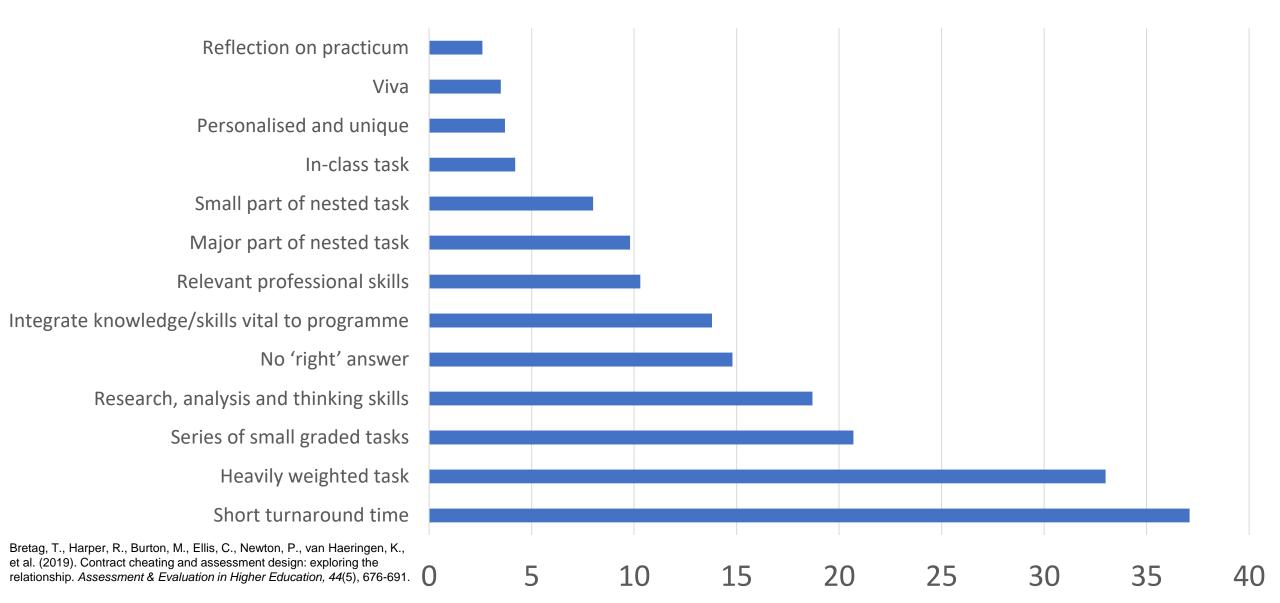
Assessment design trumps assessment security

It's only worth securing reliable and valid assessment of learning

When it's assessment for learning, focus on developing academic integrity

Listen to students.

Students' perceptions of the likelihood of contract cheating (%)



Listen to professional cheaters.

HACKING PAPERS: HOW TO WRITE A SUCCESSFUL PAPER (EVEN IF YOU NEVER DID THE READING)

One of America's Best Academic Ghostwriters Shares Top Tips & Strategies for YOUR Success

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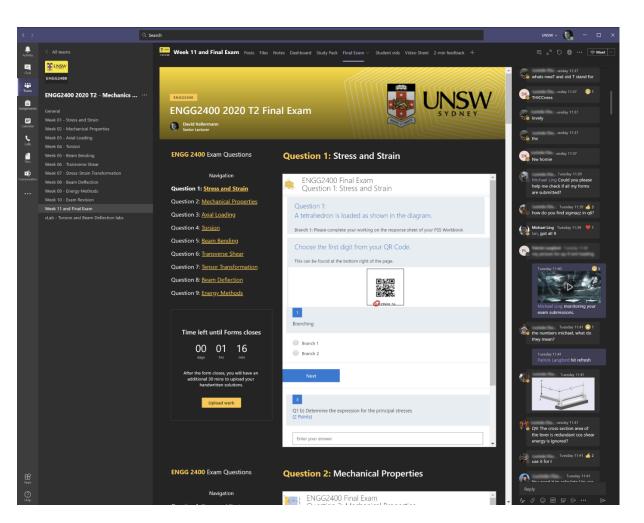
Make restrictions authentic:

Authentic assessment is great but it doesn't stop cheating. Authentic restrictions might.

Restrictions need to be enforced, and therefore make assessment harder to secure.

Authentic restrictions reduce the 'attack surface'.

Allowing students tools, collaboration and/or information reduces the options for cheating.



https://teaching.unsw.edu.au/academic-integrity/case-studies
David Kellermann UNSW @DrKellermann

Talk with students

Our study using vivas with markers across four diverse discipline found 100% cheating detection rate

(Too good to be true? Needs replication before we publish but it's a good sign)

(Too time consuming? Yes, but we need to think programmatically...)



Make assessment security programmatic

'Cheat-proofing' every act of assessment is probably impossible and definitely a bad idea.

Focus on securing those acts of assessment that matter to the degree program outcomes.

Focus on developing academic integrity in the others.



Consider random audit

'Cheat-proofing' every act of assessment is probably impossible and definitely a bad idea.

Consider random audit of individual students' work.

The possibility of an audit is associated with more honest behavior in other contexts (e.g. tax)





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CRADLE suggests ...

'Academic integrity, assessment security and digital assessment



WHAT IS ACADEMIC INTEGRITY AND ASSESSMENT SECURITY?

With a rapid shift to online learning, many educators have raised concerns about student cheating. Without face-to-face examinations, how can we verify that students have completed their own work, under the circumstances we have prescribed? These concerns raise issues related to academic integrity and assessment security. Academic integrity focuses on equipping learners with the capabilities and values necessary to conduct ethical scholarship. In contrast, assessment security focuses on hardening assessment against attempts to cheat, and on detecting any cheating that has occurred. Both are necessary to ensure that students who obtain university degrees have met the required outcomes.

THE RESEARCH

The CRADLE team have conducted a range of projects on assessment security and academic integrity, including work on detecting contract cheating (including a CRADLE Suggests resource), the quality of contract cheated work, and the security of online examinations. The following advice comes from CRADLE research as well as other cited sources from the literature.



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CRADLE suggests is a series of briefings from the Centre for Research and Assessment in Digital Learning (CRADLE), which translates our own research into practice-based possibilities

Don't assume digital assessment is less Restrictions are harder to enforce

No assessment is immune to cheating. While Exams usually rely on restrictions; for n-person examinations are often thought of as more secure, recent large-scale survey research suggests that exams are the site of both more third-party cheating, and more undetected third-party cheating, than take-home written tasks (Harper, Bretag, & Rundle, 2020). The types of assignments students say they are least likely to cheat on are reflections on practicums, vivas, personalised and unique tasks, and in-class asks (Bretag et al., 2019). Some of these are practice. translatable into digital modes.

Prioritise the security of high-stakes tasks that matter programmatically

Securing every act of assessment is nfeasible, and would likely compromise students' learning experience. When hoosing which tasks to focus on, those hat contribute to degree outcomes matter nost. Where a learning outcome is assessed multiple times across a degree program, it is probably most important to secure the final assessment of that outcome. More resourcentensive approaches like vivas become more feasible where they are applied sparingly to programmatically important, high-stakes moments of assessment. Cheating should never be ignored, but for lower-stakes assessment it is more important to focus on building cultures of integrity and trust.

PROMOTING INTEGRITY AND SECURING ASSESSMENT

remotely

example, even open-book tasks still restrict the time students have and their ability to talk with their peers. Consistent enforcemen of restrictions is important to the fairness of bypassed in take-home or digital exams (Dawson, 2016). Where it is not feasible to enforce restrictions, relaxing those restrictions might be fairer and more authentic to

Reconsider the need to assess low level outcomes and tasks with one right

Assessing recall of facts requires students to not have access to those facts. As discussed previously, restrictions are very difficult to enforce in digital modes. Similarly, tasks with 'one right answer' rely on restricting access to that answer or to potential collusion opportunities. While there are some circumstances where these types of assessment are essential, if it is possible to substitute them with tasks involving higher level outcomes these may be vulnerable to fewer types of cheating.



ASSESSMENT & EVALUATION IN HIGHER EDUCATION 2019, VOL. 44, NO. 5, 715–725 https://doi.org/10.1080/02602938.2018.1531109

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The prevention of contract cheating in an online environment

Author: Associate Professor Phillip Dawson, Deakin University

Contract cheating refers to students getting someone else to do their assessed work (Lancaster & Clarke, 2007). While the term has become closely associated with students buying custom essays online, contract cheating can occur with any task type, and need not involve a formal contract or payment. In online learning it can be difficult to tell if students have contract cheated, because it is harder to observe students working, and contract cheating assignments are bespoke creations made specifically for the student. This guide dispels some myths about contract cheating and offers practical suggestions for how to prevent it through assessment design, detection, and partnerships with students.

Three myths about contract cheating

Myth 1: Contract cheating is very rare

While the vast majority of students never contract cheat, the rate of contract cheating is high enough to warrant serious attention. In one large-scale Australian survey, around 6% of university students surveyed self-reported that they had contract cheated (Bretag, Harper, Burton, Ellis, Newton, Rozenberg, et al., 2019). The rate of contract cheating appears to be comparable at Australian Non-University Higher Education Providers (NUHEPs), with 7% of NUHEP students surveyed admitting to contract cheating (Bretag et al., 2020). A key difference between students at the two types of institution was that NUHEP students surveyed were twelve times more likely to use commercial cheating services compared to students at universities

Myth 2: Contract cheating can be 'designed out' of assessment

Convincing-sounding arguments are sometimes put forward that contract cheating can be eradicated through assessment design. Approaches like authentic assessment (assessment that represents the real-world practice of a profession or discipline), short turnaround times for tasks, and replacing take-home tasks with exams, are common proposed solutions. These approaches do not reduce rates of contract cheating. Students can purchase authentic assessments just as easily as traditional assessments like essays (Ellis et al., 2019). Contract cheating services can meet very tight deadlines (Wallace & Newton, 2014). And exams do not protect against contract cheating; if anything, they may be the site of more contract cheating and more undetected contract cheating than take-home assignments (Harper, Bretag, & Rundle, 2020). However, while assessment design cannot make contract cheating impossible, it can help improve detection rates and make students

CRADLE suggests ...

'How to detect contract cheating'



Contract cheating assignments

Look for missing sections

often lacked key theorists covered

lacked particularly tables, figures

done particularly poorly (if at all).

& reflections: reflections were

Think about assessment tasl

Essay tasks are the easiest

traditional tasks

students.

assessment)

for contract cheating sites to

produce; consider setting nor

Contract cheating sites often

consider using templates or

providing helpful guidance to

Consider vivas (or alternate

Follow-up studies show that it

was much harder for students to

contract cheat when they were

asked to engage in a dialogue

with markers about their worl

did not follow instructions well

THE RESEARCH PROJECT

In 2016 and 2017 the CRADLE team worked with markers from across Deakin on experimental research to improve the detection of contract cheating. Together, we identified the following recommendations on how to improve the detection of contract cheating



Tell markers to look for/be aware of contract cheating when marking

Our study shows markers are much more likely to detect contract cheating if told to be aware of it and to look for it when marking.

Tell students you know contract cheating is out there and your markers are looking for it

Advise them that under Deakin policy it is regarded as serious breach of integrity.

Ask markers to use their discipline knowledge to spot contract cheating

Expertise in contract cheating detection is not enough

Look for lack of appropriate discipline theory

For example, when an assessmen task asked for psychological theory on development, contract cheating sites used medical development theory instead

FIND MORE

FUNDING

Dawson, P., & Sutherland-Smith, This work was supported by W. (2018). Can markers detect project funding from the Porfolio of the Deputy Vice-Chancellor contract cheating? Results from a pilot study. Assessment & Evaluation in Higher Education

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43(2), 286-293. doi:10.1080/0260 **CRADLE TEAM MEMBERS**

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2938.2017.1336746.

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Routledge Taylor & Francis Group

Can training improve marker accuracy at detecting contract cheating? A multi-disciplinary pre-post study

Phillip Dawson^a and Wendy Sutherland-Smith^b



STRATEGIES FOR USING ONLINE INVIGILATED EXAMS